# Social Audit Report of EVPM Project ETSC Nepal 2022

#### **General Information:**

Social Audit Event Date and Time: 15<sup>th</sup> July 2022, 9:00 am to 12:30 noon Venue: Manahari Rural Municipality, Rajaiya Ward # 8, Yuba Club Hall Project Name: Empowerment of Vulnerable People in Nepal (EVPM) Funding Partner: Tearfund Project Period: June 2020 to July 2023 (3 years) Period Covered: FY 2077/78 and FY 2078/79 (2 years)

#### **Geographical Area Covered:**

- 1) Manahari RM ward 3,4,5,6
- 2) Bakaiya RM ward 4,6,7, 11, 12
- 3) Hetauda sub metropolitan City ward 13,16, 17, 18, 19

#### **Social Audit Process**

Social audit event was conducted in Rajaiya Makwanpur but it followed 4 stages process;

A) Preparation B) Joint field monitoring visit C) Social audit event D) Post social audit action plan.

#### A) Preparation:

As preparation is one important step so in consultation with Project Management Team and Board members of ETSC Nepal, date was fixed after consultation with Chairperson and Vice-Chairperson of Manahari Rural Municipality along with Ward Chairpersons based on their time availability. It was identified the stakeholders and project participants for participation in the event. Possible list of participants identified was as follows:

#### Stakeholders:

a) Representatives of the local government – Chairperson and Vice- Chairperson Rural Municipality (RM), Ward Chairpersons and members and Chief Executive Officer,

b) Representatives of the sectors heads- Social Development Section, Agriculture, Livestock, who were related to the project initiatives,

c) District Human Rights and Anti Human Trafficking Network,

- d) NGOs working in the area
- e) Representatives of Funding Agency,
- f) Other local key personalities.

#### **Project Participants:**

- a) Targeted project beneficiaries of the communities who got involved in the project activities and received benefits
- b) Self Help Group Representatives
- c) Facilitators
- d) Other beneficiaries

#### **Organizational participation:**

a) Staff b) Board Members

Once the participants identified, primarily stakeholders and project participants were invited with written letter of invitation with details of venue date and time. Invitation mostly to the project participants was disseminated through mobilization of field mobilizers to attend in the proposed date, time and venue. Invitation was followed up and reconfirmation with phone calls.

As the time proposed also was schedule for preparation of annual budget and programs of RM both joint field monitoring and social audit event were planned to conduct at the morning.

#### **B)** Joint field monitoring visit:

A joint field visit was organized with the objectives to observe the project activities, its' quality, effectiveness, process adopted, information shared with project participants, observe transparency and accountability status, and verify beneficiaries' satisfaction and results achieved so far and made the social audit more practical and based on what project make changes rather talking on assumptions.

Vice- Chairperson of RM, Ward Chairperson of ward No 3, 4, 5 and 6 and Chairperson of District Human Rights and Anti Human Trafficking Network, Chairperson of ETSC executive committee and member as well as M and E officer and community mobilizers were participated in field visit and observed Livelihood sectors achievement of women group members in the areas of Golghar and Nayabasti of Manahari ward number 4, vegetable production under income generation sectors in Masine, Women Group FGD about AHT learning sessions at Lamitar, Men support group visit at Shikharbas, and Adolescence group visit at Jogitaal. It covered two days for joint field visits. It was observed that trainings, group learnings sessions in different groups and supported activities regarding livelihood and COVID relief response from ETSC were successfully implemented in full participation of project participation and people were benefitted and satisfied from the project. The detail of the stakeholder's monitoring works report was also shared from Monitoring Team Lead Ms. Arati Pathak to the ETSC Nepal.



Some photos captured during field monitoring

#### C) Social Audit Event:

The Chairperson of ETSC Nepal Mr. Buddi Ram Lama chaired the event started at 9 am. In the event Manahari RM's vice chairperson Ms. Sita Maya Pulami was chief guest and ward chairpersons, invitees and representative from different organizations were guests. Ms. Usha Magar, M and E Officer of ETSC Nepal welcomed the participants and shared the objectives of the social audit. She emphasized that ETSC Nepal is always given high importance in governance and adopting various mechanisms and tools to strengthen accountability and promote transparency thorough different means like joint monitoring, review meeting, Municipality Project Advisory Committee (MPAC) meeting and in that series social audit is one more step towards strengthening governance and project effectiveness.

Mr. Surya Prakash Rai, Executive Chief of ETSC Nepal who shared how the project was developed and why this project is importance in the communities of Manahari, Hetauda and Bakaiya areas and how ETSC Nepal has impacting the communities through group learning sessions, self help group approach, livelihood material supports and how stakeholders has helped to develop and implementing the projects through the years.

Mr. Jagdish Adhikari, Program Coordinator of ETSC Nepal who had conducted the formal sessions, handed over the forum to the independent facilitator Mr. Dipak Mishra to lead the process of social audit further with its importance and relevance. Mr. Mishra took the process ahead with elaborating the objectives, importance, process and time schedule of social audit and shared the code of conduct to be followed during social audit as effective and meaningful event. Then, asked Mr. Jagdish Adhikari to present the details of the project implemented during FY BS 2077/78 to 2078/79. Mr. Adhikari shared the objectives, funding partner,

budget planned and expenses, process adopted, main themes and activities implemented, out-puts and results achieved so far under EVPM Projects and COVID-19 Response project. Total expenses of EVPM project under program cost till these two years was Rs.1,29,01581.82 and COVID-19 response project under program cost was Rs. 33,84,769.

In addition to the presentation, details of planned activities, progress achieved, sexual and gender-based violence issues handling report, budget and expenses along with action photos and impactful case stories were posted in the gallery. All the participants were requested by facilitator to observe gallery presentations the details, which enhance the easy access to understand the project details and raise the pertinent questions.

Once the power point presentation and gallery observation over, participants were requested to share their feeling, achievements they have seen, comments, feedbacks, complain and queries to ETSC Nepal openly.

It was emphasized that raise questions and putting critical feedbacks and comments is the right of beneficiaries and stakeholders to raise the pertinent questions which helps to strengthen governance and promote local democratic process enhance the effectiveness of the project.

#### **Comments and feedbacks:**

A total of 13 persons including project participants (7), stakeholders (4) and local governments' representatives (2) expressed their views, feelings and comments with feedbacks. Almost all the participants highly appreciated the working approach, mobilization of resources, capacity building and changes in the behavior.

Mostly the beneficiaries highlighted the achievement of supported through different theme like capacity building, COVID-19 supports and institutional strengthening to form and affiliated in the local government agricultural groups. Skill development and income generation activities have increased the income and some farmers have upgraded their status which had improved their economic status. Women group's members expressed that ETSC Nepal has helped them through anti human trafficking (AHT) learning sessions to reduce the domestic violence and child marriage and any form of gender discrimination by regular sessions throughout the year.

Bishnumaya Thing of Manahari ward number 4 women group member, who had shared by supporting to develop a business plan by ETSC Nepal and skill on how to rear goat and its care, it has helped her in income generation activity. "All the supports that ETSC has provided to the community as mentioned in the presentation was true," she added. Bhagawati Chepang of Nayabasti ward number 4 women group member, Krishna Bahadur Praja of Lampakha men support group member, Sita Dhakal of Golghar women group member, Dibya Thing of Khursanibari adolescence group member, Patali Jimba of Khursanibari Jyamire women group member were also shared how they are becoming equipped and empowered by this EVPM project and COVID-19 emergency response projects.

#### D) Post social audit action plan:

All the participants including both project participants and stakeholders were repeatedly asked and encouraged to put if they have any queries, comments, questions and feedbacks,

complains. However, there were talked more achievements and appreciated the working modality of ETSC Nepal. Most of the stakeholders, ward chairperson, the appreciated ETSC Nepal approach and success of initiatives with small resources.

Ms. Sita Pulami Magar, RM vice-chairperson not only appreciated the ETSC Nepal contribution to the communities but also asked other organizations to follow the process adopted by ETSC Nepal and work in close coordination with Rural Municipality. And she added this is the first social audit event conducted by ETSC in the entire RM. There were many success stories of changes in both individual and community level. Apart from positive changes, some issues raised, feedbacks provided by participants are presented in the forms of action plan below in conclusion section.

#### **Conclusion:**

During closing session, Vice-Chairperson of Manahari RM appreciated the support provided by ETSC Nepal. She expressed and realized that from the expression of stakeholders and project participants that project has brought lots of changes and positive to work on partnership. Based on the questions raised during discussion are presented with responses of ETSC Nepal.

As such there were not more feedbacks that need clear action plan for improvements. In this context, the issues raised, feedbacks and comments provided by participants and response from organizer are presented in below table.

| Key issues<br>raised                            | Participants   | Feedback received<br>from the participants   | ResponseandCommitments(ETSC)  |
|---|--|--|---|
| Sustainability of<br>the project<br>initiatives | Prakash<br>Thapa (Ward<br>Chairperson<br>of Manahari<br>4) | Project initiatives are<br>good and greatly<br>helped the local<br>community peoples<br>especially the women<br>groups. I am felling<br>the changes before and<br>after the project<br>intervention in<br>Manahari 4 and I was<br>also participated in the<br>monitoring works<br>conducted in last<br>month. However how<br>these initiatives will<br>be continues after<br>phase out of the<br>project after one year<br>forward number 4?<br>What will be the<br>mechanism for future<br>support? | Project was initiated<br>from 2020 July and<br>will be continued up to<br>this 2023 July.<br>Learning sessions will<br>be continued till June<br>2023. Women group<br>members can continue<br>their learning sessions<br>as per their needs and<br>groups needs to<br>maintain linkages with<br>other<br>institution and Local<br>Government for<br>resource mobilization.<br>As some of the women<br>groups are affiliated<br>with Manahari RM's<br>agricultural group<br>already. |

#### Social Audit Issues

| Targeting     | Aaite Shing<br>Shayngtang<br>Ward<br>Members of<br>Manahari RM                                       | Up to now, support<br>provided by ETSC<br>Nepal is mobilized<br>within group members<br>formed by ETSC in<br>the past but other<br>community peoples<br>also need support how<br>will them got support? | ETSC is already<br>selected the project<br>participants based on<br>project's selecting<br>criteria targeting the<br>needy and vulnerable<br>people. Yes, there are<br>need for other people<br>also in the community<br>but we are focusing<br>our selected groups<br>and its members.<br>About the other<br>people, rural<br>municipality and other<br>NGO can support<br>target the rest of the<br>people in its annual<br>plan and budgets.                        |
|---------------|--|---|--|
| Project Plans | Shanti Thing   | What are the plans and<br>activities for next year<br>of this project?  | AHT group learning<br>sessions in all 4 wards<br>and its 33 groups,<br>Livelihood, vegetable<br>farming, small shop<br>business skill support<br>training for women<br>group members,<br>livelihood supports,<br>technical supports for<br>monitoring etc. are the<br>next years projects<br>plans in Manahari 3,4,<br>5, 6.   |
| Failure cases | Jagannath<br>Subedi<br>(Advocate,<br>Member of<br>District<br>Human<br>Rights and<br>AHT<br>Network) | We heard all the<br>success stories only,<br>was all the initiatives<br>success? There were<br>not any failure cases?<br>Failure cases also help<br>to learn for future.                                | There were failure<br>cases of death of<br>supported goats and<br>snitching of goats<br>from Tiger at<br>Nayabasti. ETSC has<br>address those failure<br>cases by supporting<br>again by goats whose<br>goats were dead and<br>killing by Tiger with<br>the assurance of its<br>safety and security.<br>Obviously, there are<br>failure cases too; all of<br>them were not<br>included in the<br>presentation. Next<br>time we will include<br>such failure cases too. |

| Issues<br>Addressing<br>about Domestic<br>Violence, Child<br>Marriages etc. | Dipak Mishra<br>(Government<br>of Nepal,<br>Section<br>Officer) | Since the change has<br>been observed, I am<br>happy that you people<br>can tell what this<br>project able to bring<br>changes because there<br>are lots of changes<br>stories and support<br>from ETSC. Can you<br>briefly tell us that<br>what sorts of violence<br>and cases like<br>domestic violence and<br>child marriage has<br>been stopped and<br>addressed by the<br>women group in the<br>community? | Kalpana and Shanti<br>Thing has shared<br>regarding this query in<br>this way;<br>We had brought the<br>cases like domestic<br>violence many times<br>in the ward to RM to<br>Ilakah Police to<br>District police office,<br>Makwanpur.<br>It is possible by the<br>ETSC was in the back<br>support and our<br>women group<br>members effort. We<br>also able to stopped<br>the child marriage by<br>persuading both the<br>girl and boy and their<br>parents. |
|---|---|---|--|
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At last Jagdish Adhikari on behalf of ETSC Nepal expressed the commitment on that above issues, feedbacks and progress against these issues will be shared during next social audit and endorses the progress against it.

Finally, session chair, Mr. Buddi Ram Lama appreciated the people who were presenting their meaningful participation in the event. He summoned all the stakeholders including local government lets join our hand, continue the social and economic development activities with continuation of ETSC Nepal's initiatives and closed the social audit event at 12.30 pm.

#### **Attendance of Participants**

A total of 56 participants were attended in social audit event including project participants, stakeholders and organizer. Of the total participants 53.57 percent were women. From the perspective of caste/ethnicity 58.92 percent Janajatis, 25 percent Brahmin/Chhetri and 16.01 percent Dalit were participated in the event. A detail of participants is as below:

| Category                                  | Sex disaggregation |     | Total  |       |  |
|---|--------------------|-----|--------|-------|--|
|   | Women              | Men | Number | %     |  |
| Project<br>Participants/Benefic<br>iaries | 21                 | 10  | 31     | 55.35 |  |
| Government<br>stakeholders                | 4                  | 7   | 11     | 19.64 |  |
| Other Stakeholders                        | 2                  | 4   | 6      | 10.71 |  |
| Organizer/ETSC<br>Nepal                   | 3                  | 5   | 8      | 14.28 |  |

| Total / Percentage | 30    | 26    | 56    | 100% |  |
|--------------------|-------|-------|-------|------|--|
|                    | 53.57 | 46.43 | 100 % |      |  |

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#### Dissemination

The Social Audit Nepali report will be sent to the participants and relevant stakeholders during meetings, workshop and official visit to the relevant institutions and organization. If individuals and organization wish to get the report can get from ETSC office at Hetauda 15, Farline. The organization has sent the report to Tearfund and also will upload in the organizational website.

### Annex

## **Social Event Schedule**

# इटिएससी नेपाल सामाजिक लेखापरिक्षण कार्यकम <u>समय तालीका</u>

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|                | बिश्राम चियापान                    |                 |                  | सहजकर्ता  |
|                |                                    |                 |                  |           |

| ૭ ર   | उठेको सवालहरुको प्रष्ट पार्ने जवाफ | कार्यकारिणि समिती,   | ११:४४-१२:००         |
|-------|------------------------------------|----------------------|---------------------|
|       | दिने                               | कर्मचारीहरु          |                     |
| ૭ ૪   | उठेको सवालहरुको कार्ययोजना         | श्री दीपक मिश्र      | १२:००-१२:०४         |
| ૭. ૪. | अतिथि मन्तव्य                      | श्री दीपक मिश्र      | <u> १२:०४-१२:३०</u> |
|       | सामुदायको प्रतिनिभि महिला र पूरुष  |                      |                     |
|       | वडा नं ४ भुपू अध्यक्ष धुर्ब खडका   |                      |                     |
|       |                                    |                      |                     |
|       | अन्य अतिथिहरु                      |                      |                     |
|       | प्रमुख अतिथि,                      |                      |                     |
|       |                                    |                      |                     |
|       | कार्यक्रमको समापनः संस्थागत सभापति |                      |                     |
|       |                                    |                      |                     |
|       |                                    |                      |                     |
|       |                                    |                      |                     |
|       |                                    | <u> </u>             |                     |
| 5     | सामुहिक फोटो                       | ईन्दिबर बि.क.        | १२:३०-३०            |
| ९     | खाना                               | बिष्णु थिंं र रञ्जना |                     |
|       |                                    | गौतम                 |                     |

Photos During Social Audit Event:







# Thank you!